



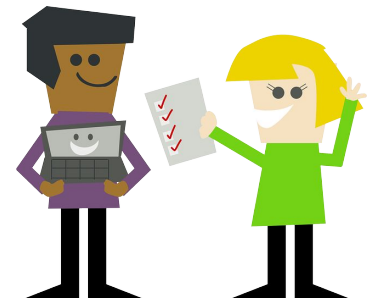
上海纽约大学
NYU SHANGHAI

NYU Shanghai - Technology Services



Overview

1. Introduction
2. Getting Connected
3. Printing
4. Computer facilities
5. Policies
6. Contact Us
7. Questions





What we do

- Help you connect to NYU-Net and University resources
- Support and maintain all common-use equipment, as well as the campus-wide network
- Diagnose problems with your personal devices and recommend solutions



What we don't do

- Repair or replace your personal devices
- (Re)install your operating systems and software
- Provide software licenses for use on your personal computer
- Help you choose a mobile phone plan
- Teach you how to use your software



And if you drop your Mac...

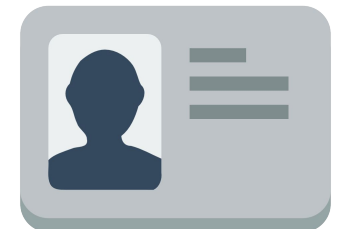


(Shanghai Nanjing East Road Apple Store)

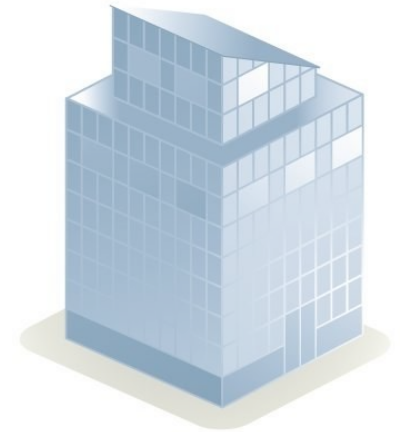
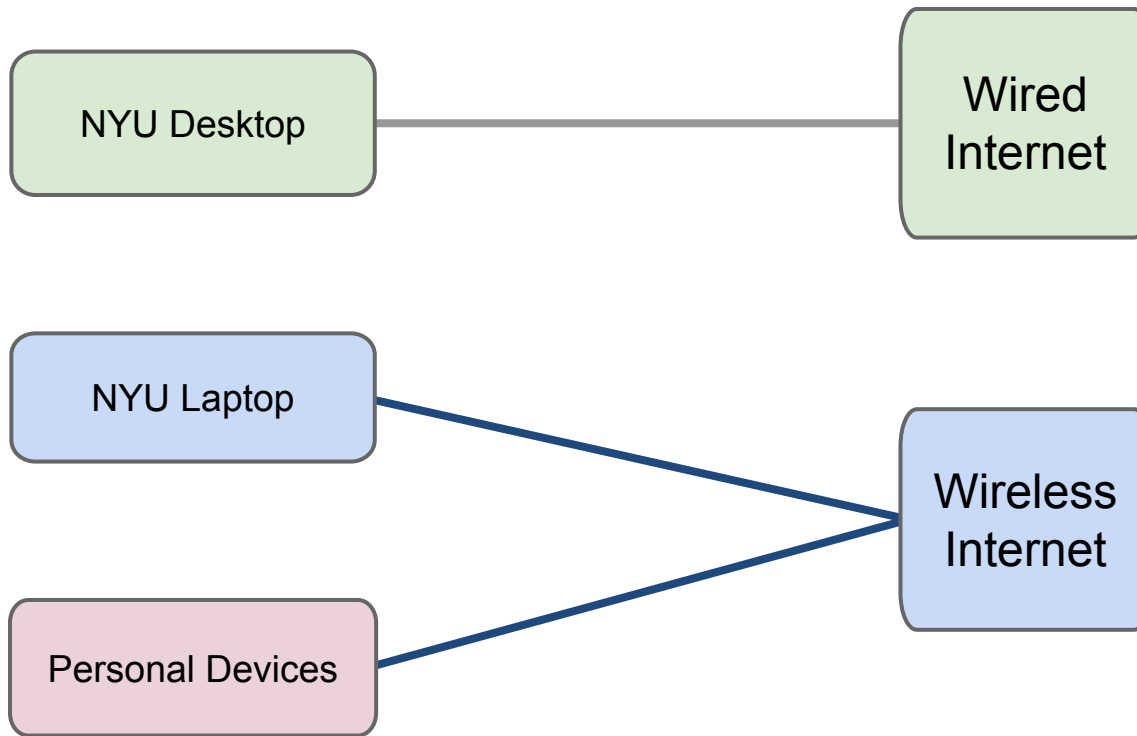


What's your NetID?

- Your Default Email Address
- Your Login Credential for:
 - Wireless Internet and the NYU VPN
 - Google Apps (Email, Calendar, Drive, Site)
 - NYU online resources

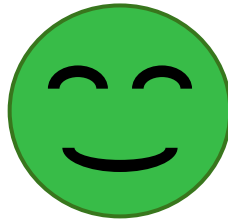


Get Connected On-Campus





NYU-Net wireless coverage



- Entire Campus Building
- JinQiao Dorm

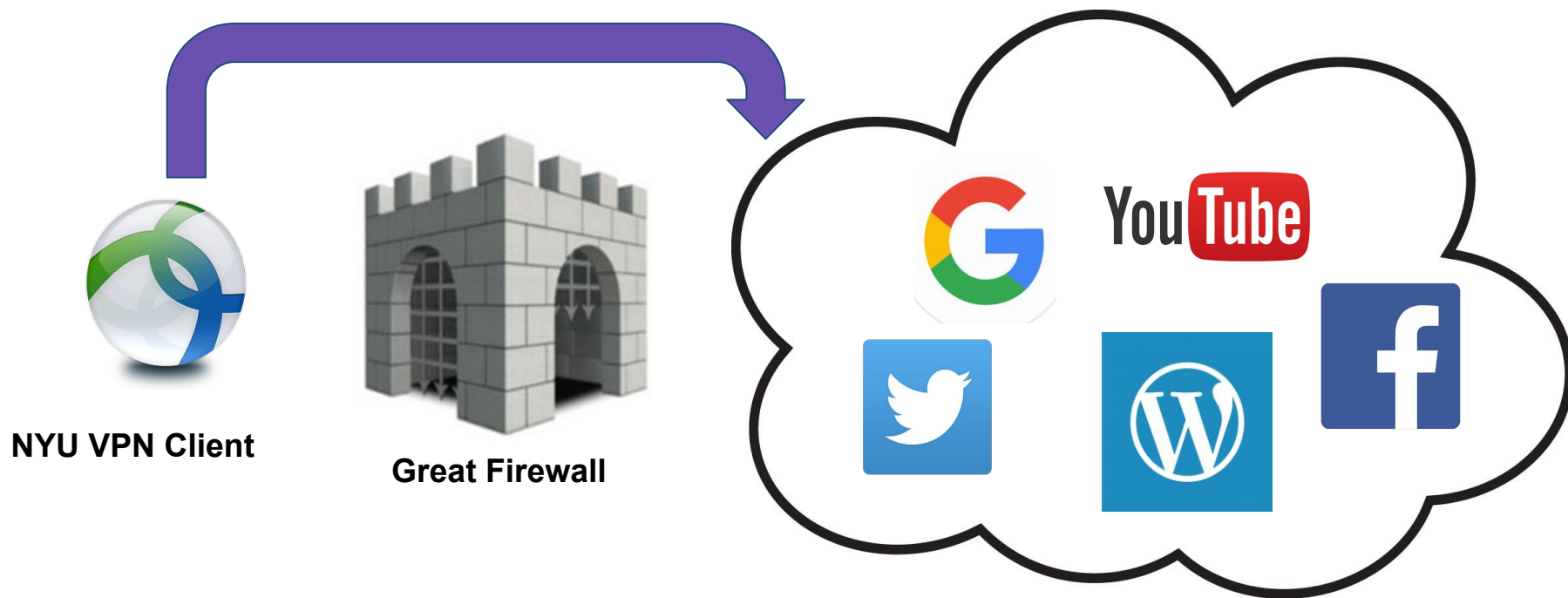


- Everywhere else



Get Connected Off-Campus

You need VPN connection to access





NYU Shanghai Print Service

1. Print grant per semester
250 sheets for Winter sessions
2. Downloading the NYU Shanghai Print Service software from <http://shanghai.nyu.edu/it/print>





Mac Lab (504) and Public Area



21.5" Apple iMac

Mac OS+Windows 7

Key Software:

- Adobe CC Suite
- EndNote
- Firefox/Chrome
- GIMP
- iMovie
- Google Earth
- Google Sketchup
- Microsoft Office
- MATLab



Computer Lab (523)



Dell Optiplex

Windows 7

Key Software:

- Adobe CC Suite
- Google Chrome
- Google Earth
- Mozilla Firefox
- Microsoft Office
- VLC Player
- Java SDK
- Python



NYU Shanghai WeChat

- Emergency info
- Daily Weather report
- Taxi Card
- IT User Guide
- Directory
- News and Event





Get Started with NYU Shanghai IT services

shanghai.nyu.edu/it



Printing



Google Apps for NYU



NYU Wireless



NYU VPN



Your NetID and Password



Security and Policies



IT Tips for Faculty/Staff



IT FAQs



IT Tips for student



Policies and Reminds

1. About NYU ITS policies and guidance, visit <http://shanghai.nyu.edu/it/policies>
2. Change the Time Zone setting of your Google Calendar to China Standard (GMT +8:00)
3. Log out of public computers when finished your work
4. Search the Ask ITS knowledge base for self-service first when you have a problem.

<https://nyu.service-now.com/servicelink/>



Contact the IT Help Desk

Call

2059-5555

Email

shanghai.it.help@nyu.edu

Walk-in

1031

Working Hours: Monday - Friday 8:30am - 5:30pm

NYU
上海



SHANGHAI
纽约大学

Questions?



For more information

About	
Vision and Mission Statement	
Leadership	
Statement of Labor Values	
Technology Services	+
Work Here	+
Getting Around Campus	+
Contact Us	
NYU Shanghai Education Foundation	
Gateways	
Students	
Faculty	
Staff	
Parents	
Alumni	
Community	
News	
Events / Calendar	
Newsletter	

Home > About > Technology Services

Technology Services



NYU Shanghai Technology Services strives to provide effective, flexible, and innovative solutions to enable seamless integration of NYU Shanghai into the NYU global network in alignment with the University's academic mission. We will develop, implement, and enhance technologies that promote communication, collaboration, and interaction, both locally and globally. Working in collaboration with Information Technology Services and Global Technology Services at NYU's campus in New York City and in partnership with NYU Shanghai's students, faculty, and staff, we aim to facilitate teaching and learning, community life, research, and administration through a robust technology infrastructure.

- [Information & Introduction](#)
- [IT Service](#)
- [IT Status](#)
- [IT Knowledge Base](#)
- [Workshop \(Survey\)](#)

For technical support, please contact

1. Email: shanghai.it.help@nyu.edu
2. Hotline: +86 (21) 2059-5555 (Or simply 9-5555 from on-campus phones)
3. Walk-in Support Center: Room 1031 / 505A (Mon~Thu: 8:30am-10:00pm, Fri: 8:30am-5:30pm)

<http://shanghai.nyu.edu/it>